

Terms & Conditions

When making a purchase, the buyer is agreeing to these terms and conditions set out below. If you have any issues or concerns, contact us by e-mail at: info@airbrushmegastore.com

Most items should arrive in 2 to 7 business days depending upon freight carrier and the distance from South Australia.

ALL paints and accompanied products are non-returnable, it is up to the purchaser to be aware of what he or she is purchasing and the correct use of the products, all paint products (non-water based) have a PDF from the manufacturer regarding correct use posted on the website, it is therefore up to the user to be aware of the correct use. Please contact us prior to purchase if extra information is required.

In the event of an international contact accidentally purchasing flammable goods then they are non-returnable nor can they be freighted, we will supply other products to the same value as flammable goods purchased.

We are also not legally responsible for damaged paint freight or any other damaged freight, it is up to the customer to request freight insurance if applicable via email request.

Delivery Options

Australian, Orders shipping to states within Australia and country locations will be shipped via Australia Post Express for all non-flammable products including water-based products such as Createx and Autoair, lost freight is unusual but possible due to volume within the post system, given this situation the post tracking label will be supplied for the purchaser to pursue.

For all Flammable goods within Australia a quote for freight will be sent to the email box for approval then your credit card will be charged based on weight of final package and ship to address (location the order is being sent). Rates are subject to change without notice.

Delivery Options

Overseas (non-Australian):

Most international orders will be shipped via Australian International Post mail. The exception is if your order includes paint or any other item that is deemed a dangerous good.

Shipping to an Alternate Address

If it is easier for you to have your order sent to your office or a neighbour, let us know. We can deliver wherever it's best for you. Please use the 'Notes' section during checkout to enter an alternate or preferred shipping address.

Here's How to Return Your Item

Please return via Mail.

For Returning Orders

(Wrong Item sent) Please return via Mail, all returns must be approved via email first and accompanied with a invoice of sale.

If you have ordered the wrong product then the item is non-returnable.

There will be no return charge if we sent the wrong item. Please Allow 14 Days for us to Receive and Process Your

Return.

We will credit the value of the product including freight and tax if applicable to your next order or simply freight the correct item at our cost after receiving the incorrect product in re-sellable condition.

To assure fast, accurate processing of your return, be sure to make a copy of your original order that came with the merchandise and enclose it with the returned merchandise. Use the original packaging if possible and remove or cover the original shipping label. Seal the package securely with tape, not string.

Sales Tax.

Airbrush Megastore is required to charge applicable to g.s.t within Australia on every item shipped.

Payment Terms

All payments must be in Australian dollars. Airbrush Megastore shall have the right of set-off and deduction for any sums owed. If customer fails to make payment within thirty (30) days, Airbrush Megastore may defer shipments until such payment is made, or may, at its option, cancel all or any part of unshipped order.

Checks

Our standard check policy if you pay with a check your order will be held until your cheque clears.

WARRANTY.

All goods that are covered by a manufacturer warranty will be upheld via Airbrush Megastore within the warranty period. The item will be directed to the appropriate manufacturer for approval of either re-supply or to be repaired to the manufacturers specifications by the approved repairer. Issues will be dealt with promptly, it will therefore only be delayed by the repairer. If the product is proven to be damaged by the purchaser then it is the right of the manufacturer to refuse repair in which case freight will be charged to the purchaser, you may be asked to provide credit card details first where freight is involved, therefore the goods will be held until payment is received.

ADDITIONAL TERMS

Force Majeure

Airbrush Megastore shall not be liable for any delay in or impairment of performance resulting in whole or in part from Acts of God, labor disruptions, shortages, supplies or raw materials, severe weather conditions, or any other circumstances or cause beyond the control of Airbrush Megastore in the conduct of its business.

Cancellation

Any cancellation must be approved by Airbrush Megastore, and may be subject to restocking and other charges.

Complete Agreement

The terms and conditions in Airbrush Megastore forms, acknowledgments, quotations, invoices and website sales terms and conditions are incorporated herein by reference, and constitute the entire and exclusive agreement between customer and Airbrush Megastore.

EXPORT POLICY:

Export Sales, Freight, and Warranty Terms and Conditions

ORDER ACCEPTANCE. Purchaser acknowledges that no order shall be deemed accepted unless and until it is verified and accepted by Airbrush Megastore.

PRICES HEREIN. Prices are net wholesale prices and are subject to change without notice.

Force Majeure. Airbrush Megastore shall not be liable for any delay in or impairment of performance resulting in whole or in part from Acts of God, labor disruptions, shortages, supplies or raw materials, severe weather conditions, or any other circumstances or cause beyond

CREDIT BALANCE. Purchaser agrees that any credit balances issued will be applied within one (1) month of its issuance. If not applied or requested within one (1) month, any balance remaining will be subject to cancellation and Airbrush Megastore shall have no further liability.

PROMPT DISPOSITION. Airbrush Megastore will make a good faith effort for prompt correction or other adjustment with respect to any product which proves to be defective within warranty period. Before returning any product, Purchaser agrees to write or call Airbrush Megastore giving date and number of original invoice and describing the defect.

PURCHASE ORDER CANCELLATION. Any purchase order cancellation must be approved by Airbrush Megastore and may be subject to restocking and other charges.

COMPLETE AGREEMENT. The sales terms and conditions in Airbrush Megastore forms, acknowledgements, quotations, invoices and website are incorporated herein by reference, and constitute the exclusive and entire agreement between Purchaser and Airbrush Megastore. They are also applicable to electronic orders and purchases from Airbrush Megastore web site.

NO THIRD PARTY BENEFIT. The provisions stated above are for the sole benefit of the parties hereto and confer no rights, benefits or claims upon any person or entity not a party hereto.